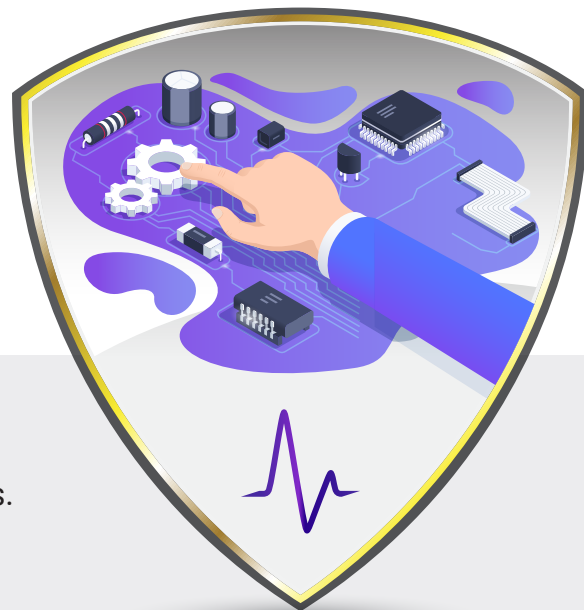


System Maintenance Plan

Our System Maintenance Plan is ideal for research groups that heavily utilize their Digital Lynx SX systems. Annual on-site maintenance will minimize the risk of downtime, minimize lost data, and increase your understanding of your acquisition system and analysis tools through in-person training.



Included Annual Benefits

- **One (1) urgent or scheduled on-site maintenance visit**
- **Two (2) days per visit.** More days may be added at standard rates.
- **10% discount** on consumables used for system maintenance.

Price Breaks

1 Year Plan: Price dependent on system and lab location

2 Year Plan: Save 15%

5 Year Plan: Save 20%

Greater discounts may be available when bundling with system orders.

Scheduled or Urgent On-site Visits

During your annual on-site visit, a Neuralynx support specialist performs a comprehensive inspection of your system, including components, software, and 3rd-party connections using our test equipment and detailed inspection procedure. Scheduled maintenance visits prevent setbacks before your next experiments and provides in-person training to your lab team.

Your annual on-site visit may also be used to solve urgent technical support issues. Requests for an urgent on-site visit through your System Maintenance Plan have priority over other service requests and will typically be performed within one week, depending on lab location and our availability.

Supporting Neuroscience

Your investment in a System Maintenance Plan strengthens the neuroscience community by allowing Neuralynx to continue providing prompt, high-quality service and support as the number of labs and system complexity continues to increase. Strong manufacturer support improves data acquisition, leading to greater confidence in published results and advancing the neuroscience field.

Thank you!